

Saint-Petersburg
May, 24th 2011

Letter of appreciation

With this letter I'd like to express my deepest appreciation of the work done by Irina Kolbasyuk and Alexey Smirnov in resolving the issue that occurred at the launch stage of our project of corporate English language studies.

Their client-oriented approach, willingness to help and timely actions have resulted in positive resolution of a quite difficult situation.

I'd like to particularly stress that Irina and Alexey were proactive and have exceeded the expectations set by agreement between our Companies.

I sincerely hope that business relationship between our Companies will continue and both parties will benefit from it.



Alexandra Bibinova
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